# Use Case: Book Event

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| **Use Case ID:** | Use Case 1 | | | |
| **Use Case Name:** | Book Event | | | |
| **Created By:** | Karan | | **Last Updated By:** | Karan |
| **Date Created:** | February 19th 2015 | | **Last Revision Date:** | February 19th 2015 |
| **Actors:** | | 1. Event Manager  2. Client | | |
| **Description:** | | When a Client calls the Business to book the catering service, the Event Manager will handle this case. The Client will try to schedule a date for the service, with the Event Manager, and will get that date booked. In the case where that date is no longer available, the Client will need to try an alternate date to book for the service. | | |
| **Trigger:** | | Client’s request for the Business’ catering service. | | |
| **Preconditions:** | | 1. Client has contact information.  2. Client has specific date they would like to book the service for.  3. Client has specific time they would like to book the service for.  4. Client has location of the event service was requested for. | | |
| **Postconditions:** | | 1. Client has a booked date for the catering service. | | |
| **Normal Flow:** | | 1. Client calls Event Manager to request catering service.  2. Event Manager requests Client information.  3. Client provides Client information.  4. Event Manager requests Date of Event.  5. Client provides Date of Event.  6. Event Manager requests Time of Event.  7. Client provides Time of Event.  8. Event Manager requests Location of Event.  9. Client provides Location of Event. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | At 5. If the date is not available, Client provides new Date.  At 7. If the time is not available, Client provides new Time. | | |
| **Exceptions:** | | . If client cancels request before given date limit, fees are not issued. | | |
| **Includes:** | | None | | |
| **Frequency of Use:** | | Every time a Client calls the Event Manager to book the catering service. 1-2 times daily. | | |
| **Special Requirements:** | | None | | |
| **Assumptions:** | | 1. Event Manager is Bilingual.  2. Date provided by Client is valid.  3. Time provided by Client is valid.  4. Location provided by Client is valid. | | |
| **Notes and Issues:** | | 1. None | | |